

VU HONG DIEP

CHIEF AI OFFICER | AI GOVERNANCE & TRANSFORMATION LEADER

18+ years across Audit, Internal Control, Risk Management, Compliance and Financial Services

MBA | Ho Chi Minh City, Vietnam | Hybrid / Remote



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CORE CAPABILITIES

AI Strategy & Maturity

Maturity assessment, binding-constraint diagnosis, use-case prioritisation and 90-day roadmaps.

AI Governance & Risk

Policy, use-case register, risk tiering, human-in-the-loop, audit trail, vendor due diligence and incident response.

Operating Model

Control points, ownership, data classification and vendor governance.

Workflow AI & Systems

Claude, n8n, Make, Notion and MISA AMIS, with control checkpoints.

Value Measurement

Baselines, KPIs, results memos and executive reporting.

CAIO APPROACH

- **Foundation before deployment:** context, data rules and accountability first.
- **One high-value process at a time:** assess, map, pilot, measure, hand over and govern.
- **Outcome over activity:** time redeployed, throughput, conversion, cost-to-serve and risk reduction.

EDUCATION

Master of Business Administration (MBA)

Banking University of Ho Chi Minh City
2023

Bachelor of Accounting and Auditing

Haiphong Private University
2006

EXECUTIVE PROFILE

Senior executive and AI transformation leader with 18+ years in audit, internal control, operational risk and compliance across Deloitte and four Vietnamese banks, having led control and audit teams of up to 55 people. Now leading AI-enabled products and systems transformation for SMEs, household businesses and professional-services firms. I help organisations deploy AI as a governed operating capability—targeting the right business constraints, protecting data, retaining human accountability and proving value through measurable outcomes.

18+ years

In audit, internal control, risk and compliance

4 banks

Regulated banking leadership, on a Deloitte foundation

55 people

Largest team led, at Kienlongbank

SELECTED AI & DIGITAL TRANSFORMATION INITIATIVES

Firm-wide Digital Transformation on MISA AMIS

CAF Vietnam Co., Ltd. | 2026

Leading a board-approved programme to replace approvals by chat and email, spreadsheet job tracking and repeated data entry with one auditable workflow: an 8-step opportunity-to-cash core process, unified job codes, e-signature, single data entry and an audit trail for every key approval, supporting VSQM 1 quality-management requirements. The Phase 1 pilot successfully digitised the opportunity-management process; implemented in-house, without vendor implementation services.

Numo – All-in-One AI App for Household Businesses

Numo Solutions JSC | Co-founder | 2026

Originated the concept and lead product vision for an app that combines five tools in one—from sales to bank-transaction management and tax filing—on iOS, Android and web, with two-way bank connectivity and plain-language AI commands. Designed an exclusive-agency go-to-market model covering Vietnam’s 34 provinces and cities.

Packaged AI Automation Products for SMEs

ACC Asia Consulting and Technology Company Limited | 2026

Built a productised automation line rather than bespoke services: “Financial Black Box”, owner-level financial insight generated from e-invoice data; and “Operations Log”, where staff report work by text, voice or photo and AI converts it into structured operating data.

Responsible AI Enablement for Audit and Accounting Teams

Claude training programme | 2026

Built and delivered a 4-hour hands-on Claude programme for 20 audit and accounting professionals, which received positive participant feedback; packaged with a trainer script, practical exercises, simulated datasets and an approved AI-usage policy that protects client-data confidentiality.

LEADERSHIP EXPERIENCE

TECHNOLOGY, AI PRODUCTS & ADVISORY | 2025 – PRESENT

- **Director of Technology Systems**

Jul 2026 – Present

CAF Vietnam Co., Ltd.

Own the firm's technology systems and digital-transformation roadmap; lead the MISA AMIS transformation programme, whose Phase 1 pilot digitised opportunity management.
- **Co-founder**

Jun 2026 – Present

Numo Solutions JSC

Product originator and founding shareholder; lead product vision and go-to-market for the Numo app.
- **Chief Executive Officer**

Aug 2025 – Present

ACC Asia Consulting and Technology Company Limited

Prepared the company's launch from Aug 2025; CEO since it officially began operations in Oct 2025. Lead strategy and the packaged AI-automation, workflow and professional-website solutions for SMEs.

AUDIT, INTERNAL CONTROL, RISK & ADVISORY | 2008 – 2025

- **Deputy Head, Internal Control Unit – Risk Management Division**

Dec 2024 – Jul 2025

LPBank

Managed a team of 10; strengthened internal-control and risk-management capabilities in a regulated banking environment.
- **Head of Internal Audit Department**

Apr 2023 – Nov 2024

Eximbank

Led an internal-audit team of 20 in a high-governance banking environment.
- **Head of Internal Control**

Mar 2019 – Apr 2023

Kienlongbank

Led the design and ongoing operation of the internal-control function with a team of 55.
- **Consulting Director**

Jun 2018 – Mar 2019

CAF Vietnam Co., Ltd.

Directed advisory engagements for corporate clients.
- **Head of Internal Audit Division**

Mar 2016 – Jun 2018

Nguyen Hoang Group

Managed group-level internal-audit responsibilities.
- **Compliance & Operational Risk Management Team Leader**

Aug 2013 – Mar 2016

Techcombank

Led compliance and operational-risk management activities.
- **Senior Auditor**

Jun 2008 – Aug 2013

Deloitte

Built foundation in audit, control evaluation and process analysis.

CERTIFICATIONS & TRAINING

- AI Applications in Business Management and Operations**

FPT School of Business & Technology (FSB), FPT University – executive programme for LPBank leadership | Mar 2025
- Certified Internal Auditor (CIA) Exam Preparation Programme**

SmartTrain | 2019
- Financial Accounting and Bank Credit Certificate**

Omega Performance & Techcombank | 2015

LANGUAGES

- Vietnamese**

Native
- English**

B2 (VSTEP)